



# BATTERY SERVICE REFRESHER

A two-part refresher training for those who completed Battery Soft Skills and Battery Technical Training 18+ months ago

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Refresh your knowledge of the most essential battery service skills! To complete the full 3.5-hour Battery Service Refresher (BSR), Technicians must take both of the following courses:

- Battery Soft Skills Refresher (75 minutes)
- Battery Technical Refresher (125 minutes)



## WHEN:

Each of these courses is offered twice virtually every Wednesday:

- Battery Soft Skills Refresher: 7:00 AM PST | 9:00 AM CST | 10:00 AM EST
- Battery Technical Refresher: 8:25 AM PST | 10:25 AM CST | 11:25 AM EST
- Battery Soft Skills Refresher: 11:30 AM PST | 1:30 PM CST | 2:30 PM EST
- Battery Technical Refresher: 12:55 PM PST | 2:55 PM CST | 3:55 PM EST

Technicians have the flexibility to complete the two required courses in a way that fits their schedule. Courses can be taken back-to-back, split between morning and afternoon sessions, or across different weeks. BSR training is considered complete once both refresher courses have been completed.



Technicians must pre-register on  
**Highway Heroes Academy**